

FREQUENTLY ASKED QUESTIONS

Find answers to the most commonly asked questions about Wildlife Acoustics products, our company and our grant program.

Can't find what you're looking for? Contact our [support team](#).

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▼ Are accessories eligible for the program?

Yes, accessories carried by Wildlife Acoustics for use with the Song Meter Mini, Mini Bat, and Micro are eligible for the program. However, third-party accessories like SD cards, batteries (except lithium-ion), battery chargers, padlocks, and cable locks are not eligible.

▼ Are government agencies eligible to apply?

No. US or Non-US government agencies are not eligible for the program.

▼ Are non-US organizations eligible to apply?



Yes. For each application, please include documentation that indicates tax exempt or non-profit status for your country.

▼ **Can I apply for multiple grants?**

Due to the volume of applications, you may only apply for one project per quarter.

▼ **Can I re-apply for a grant?**

If you applied and were not awarded a grant, you may re-apply in the future. Please check the website for the most up-to-date grant application and requirements.

▼ **Do I need to include shipping costs in my grant application?**

The cost of shipping (transit via DHL or UPS) is covered by Wildlife Acoustics, Inc. You do not need to include it in your application. However, you will be responsible for paying any applicable import fees including broker fees, duties, or taxes.

▼ **How are customs fees and taxes handled?**

You will be responsible for paying any applicable import fees including broker fees, duties, or taxes.

▼ **How can I find out about the status of my application?**

To view the status of your application, you can log in to your Grant Interface User Account; however, please note:

Applications are evaluated by a review team on a quarterly basis after the due date. If the team has any questions about your application, you will be contacted via email. Grant recipients are notified via email once the review team has made a decision. Recipients will be announced by email and highlighted on our website and social media profiles.

▼ **How many applicants are awarded each quarter?**

The number of awards granted per quarter may vary. For the Standard Product Grant, up to \$12,000 may be awarded each quarter. The number of individual awards may vary based on the amount awarded to each project. Individuals applying for our Standard Product Grant may request up to \$4,000 worth of products and software licenses, and individuals applying for our Kaleidoscope Pro-Only Grant may apply for an unlimited number of software licenses.

▼ **I have submitted my application and have additional information to provide. How do I do that?**

You will be submitting your application online, and you can add to it up to the due date. All supporting documentation must be received prior to the deadline for the quarter in order to be considered for that quarter.

▼ **Is software eligible for the program?**

Yes, annual Kaleidoscope Pro subscriptions are eligible for the grant program. In fact, there is a streamlined application for those who wish to apply for a "Kaleidoscope Pro-only" grant. This abbreviated application will appear as an option as you begin to fill in information on our grants interface platform.

▼ **What if my country doesn't have tax-exempt status or documents?**

If your country does not grant tax-exempt status or does not provide documentary proof, the online application will allow you to certify that you will and your organization will cover any applicable taxes assessed by your government.

▼ **What is expected in reports if I'm awarded a grant?**

Quarterly grant reports should include:

- Contact info of the person who submits the report and the date submitted.
- A description of the project's goals and objectives, and if/how each was accomplished.

- A summary of the project's main findings, outcomes, and successes (500 or fewer words).
- A description of the impact your findings may have on conservation, and if/how they influenced existing conservation priorities or policy.
- Description of your project's long-term implications and next steps.
- Any partnerships or collaborations that were created as a result of the project.
- Meaningful experiences/anecdotes that illustrate your project's impact/accomplishments.
- Copies of published reports, journal articles, popular media articles, etc., if applicable.
- Photographs that depict your project. Please number photographs and include appropriate captions for each which detail basic information about the activity, animal or habitat in the photo, the picture's significance, any people in the picture, and the photographer's name (for photo credit).

Information provided in reports may be posted on Wildlife Acoustics' website. If requested in your grant application, Wildlife Acoustics will delay posting project summaries to keep research confidential until official publication.

▼ Which products are NOT eligible for the program?

We do not grant cash or equipment other than our own.

Products that are not eligible include:

- Song Meter SM4, SM3, SM2+
- Song Meter SM4BAT, SM3BAT, SM2BAT+
- SM3M Deep Water and Submersible Recorders
- Echo Meter EM3+
- Echo Meter Touch 2 for iOS (discontinued)
- Accessories related to the products in this list, including SD cards, batteries (except lithium-ion), and battery chargers carried in our store.

▼ Which products can I apply for through the grant program?

Recorders

[Song Meter Micro](#)

[Song Meter Mini](#)

[Song Meter Mini Bat](#)

Accessories

Security Bracket

Acoustic Microphone stub for Mini family

Lid for Li-ion battery use

Li-ion batteries

Ultrasonic Calibrator

Replacement Windscreens

Echo Meter Touch

[Echo Meter Touch 2 for Android™](#)

Software

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